

INSTALLATION AND USER GUIDE



CONGRATULATIONS

Thank you for acquiring a Wellbox® [S], a device for at-home use. LPG®, the world leader in endermologie®, is delighted to share its years of expertise in cellular stimulation with you. Based on LPG® professional technologies (Cellu M6®), Wellbox® [S] naturally reawakens the physiological processes responsible for slimming and youth. In just a few minutes per day, Wellbox® [S] will revolutionalize your beauty routine.

Simply follow the instructions provided in this guide.

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Read this Installation and Operators Guide carefully and keep these instructions for future reference.

WARRANTY CERTIFICATE

for


WELLBOX LPG®

This warranty (the "Warranty") applies to all countries in which the Wellbox® [S] (the "Product") is sold on the market by LPG® Systems ("LPG®") or an authorised retailer. LPG® guarantees that, at the time of its original purchase, the Product is free from all defects in materials, design or manufacture, subject to the following provisions and conditions :

1. The Warranty is given to the end purchaser of the Product (the "Customer"). It in no way affects the rights of the Customer with regards to applicable mandatory provisions of the national law, nor the rights of the Customer with regard to the retailer/distributor of the Product in accordance with their contract.

2. The Warranty is valid insofar as the Customer provides, along with the Product, the original proof of purchase, namely the invoice, bill, till receipt or warranty certificate issued by an authorised retailer, together with a till receipt or proof of payment by credit card if the purchase was made on the Internet. The proof of purchase must show the date of purchase, the exact name of the Product as well as, if necessary, the name of the authorised retailer and the serial number. LPG® reserves the right to refuse to accept the Warranty in the event that the aforementioned documents cannot be produced or the information that they are required to contain is incomplete or illegible.

3. The Warranty is only valid for personal use of the Product. It is not valid in the event of professional use or if the Product has been rented for commercial use.

4. The Warranty Period is a maximum of 2 (TWO) YEARS from the date the original Customer bought the Product from LPG® or an authorised retailer (the "Warranty Period"), without exceeding during this period of time 500 hours of use, that is to say, 5000 sessions of 6 minutes. To control the number of hours of use, switch off the device leaving it connected and press simultaneously power (+), time (-) and  during two seconds. Repeat the same operation to switch off the display.

5. During the "Warranty Period", LPG® will repair or replace the defective Product free of charge, at its sole discretion and while stocks are available. LPG® will return the repaired Product or another Product in full working order to the Customer. All parts or other equipment which has been exchanged will become the property of LPG®.

6. The "Warranty Period" for a repaired or replaced Product will neither be extended nor renewed.

7. The warranty applies to defects that arise in the use of the Product in compliance with the Installation and User Guide. It does not cover maintenance, repair or replacement of

parts which have become worn as a result of fair wear and tear or ageing of the Product. Furthermore, the Warranty does not apply when :

a. The defect was caused by the fact that the Product was subjected to: use in contradiction with this Installation and User Guide, rough handling, exposure to excessive moisture, extreme thermal or environmental conditions, or rapid change in such conditions, exposure to corrosion, oxidation, unauthorized modifications or connections, unauthorized repairs or repairs performed by the customer himself, repairs performed with unauthorized spare parts, misuse, improper power, noncompliance with the installation instructions, incorrect installation, an accident, forces of nature, contact with liquid, the action of chemical products, and other acts that are reasonably beyond the control of LPG® ;

b. LPG® or the authorised Product retailer have not been informed of the defect by the Customer within thirty (30) days following its occurrence during the "Warranty Period" ;

c. The Product has not been returned to LPG® or the authorised Product retailer within sixty (60) days following occurrence of the defect during the "Warranty Period" ;

d. The Product serial number or any other identification number has been removed, erased, damaged, altered or is no longer legible ;

e. The defect has been caused by the Product being used with an accessory which is not manufactured or supplied by LPG®.

8. The Customer undertakes to return the Product in its original packaging. LPG® does not accept any liability in the event of damage to the Product due to transportation in unsuitable packaging. LPG® reserves the right to request the Customer to pay a fixed charge for the cost of transporting the Product.

9. The Warranty is the Customer's only recourse against LPG® and LPG®'s only and exclusive liability towards the Customer for Product defects. The Warranty replaces any other warranty or liability, whether verbal, written, legal (insofar as it is not mandatory), contractual, liability for negligence or other. LPG® is not liable for incidental, consequential or indirect damages or costs. Any modification to the Warranty requires the prior written agreement of LPG®. The warranty is subject to French law, unless otherwise provided for by the mandatory legal requirements of the place of residence or registered office of the Customer.

10. To activate your Wellbox® [S] warranty, visit www.wellbox.com

IMPORTANT SAFETY INFORMATION

Before any installation and use, it is greatly advised to read instructions presented in this chapter.

DANGER : To reduce the risk of electric shock :

- Check that the voltage is consistent with the range indicated for the unit's power (100-240 VAC). It must be connected to a wall outlet in accordance with your country's specific standards. Avoid connecting your Wellbox® [S] on multiple socket outlets. After each use and before cleaning, unplug your Wellbox® [S]'s from the outlet.
- Do not use the Wellbox® [S] while taking a bath or shower. Do not place the Wellbox® [S] on a wet or unstable surface or near a bathtub, shower, or sink. Use the Wellbox® [S] in a dry location. Avoid allowing any water to splash into your Wellbox® [S]. Do not touch a device that has fallen into the water. Immediately disconnect the power. Do not allow the hose to pass through water. Do not use the Wellbox® [S] outdoors.
- Do not drop or insert objects in the openings of the device. Do not allow any solid object or liquid to be sucked into the Wellbox® [S].

WARNING : To reduce the risk of burns, fire, electric stock, or injury :

- Do not use the device under a blanket or similar item. Excessive heat can occur and cause fire, electric shock, or injury to persons.
- Never use the device if it has a damaged cable or plug, if it does not work properly, if it has been dropped or damaged, or if it has fallen into water. In these cases, please contact LPG® Customer Service.
- Do not carry or move the device by its top cover, cables, or hose, or use it as a handle for transport. Do not drop the Wellbox® [S]. Do not shake or strike the unit.
- Do not use the Wellbox® [S] without having first connected the hoses to the heads. Keep cables and hoses far from sources of heat. Do not use the device when the temperature of the room is above 40°C.
- Do not use the device after using aerosol (spray) products or when oxygen is being administered.
- The device should not be left unattended while plugged in. To turn off the device, press the on/off button and then disconnect the AC/DC power from the outlet.
- Do not open or disassemble the device.

CONTRAINDICATIONS

- Do not use the Wellbox[®] [S] if there are any contraindications or without having carefully read this section and reviewed the precautions appearing in this guide.
- If you have any concerns about the compatibility of your health and the use of the Wellbox[®] [S], consult your doctor.
- The Wellbox[®] [S] can be used on all healthy external parts of the body, with the exception of the eyes, ears, glottis, and genitals. The Wellbox[®] [S] should not be used on mucus membranes, nipples, the spinal column, or any suspicious moles without medical advice.
- In case of pregnancy, do not use the device on the stomach and lower back. Some pathologies may require you to seek medical advice from your doctor.

Do not use the Wellbox[®] [S] on individuals with:

- Epilepsy problems
- A blood clotting disorder
- Heart problems
- Pain or redness
- Tingling in the limbs
- Phlebitis, varicose veins, or who have undergone a procedure involving the veins within the past two months
- Fever, infection, inflammation, acute dermatitis, open wounds, recent scars, or any serious and/or progressive illness.
- For patients with a prolonged use of medications (anti-inflammatories, anticoagulants, antibiotics, and antihistamines), please consult your doctor before using this device.
- The Wellbox[®] [S] cannot be used on swollen areas or areas affected by rosacea.

Discontinue treatment if unexplained pain is experienced in the calves.
If side effects related to Wellbox[®] [S] treatments appear during or after use, please consult your doctor and contact LPG[®] Customer Service.

PRECAUTIONS

- Do not use the Wellbox® [S] on a child under the age of 7, and do not leave a child under the age of 11 alone with the Wellbox® [S]. Consider reducing the intensity when treating a child.
- Close supervision is required when the device is used by, on, or near children, invalids or disabled persons.
- Using the Wellbox® [S] should never be painful or leave marks. Any redness should not last longer than a few second or leave traces.
- Never use the Wellbox® [S] without its protective filter.
- Use this appliance only for its intended use as described in this guide. Use only the treatment heads and accessories provided by LPG®.
- This device is exclusively for at-home use.
- Do not use detergents, solvents, chemicals, or abrasive sponges to clean the Wellbox® [S]. Use the supplied wipes or wipes soaked in a bactericide and fungicide solution.
- Never use the Wellbox® [S] on jewelry or piercings.
- Do not use the device above 2500 m of altitude.
- It is advised to stop the device 30 minutes between two 30 minutes sessions when used at a temperature above 25°C.

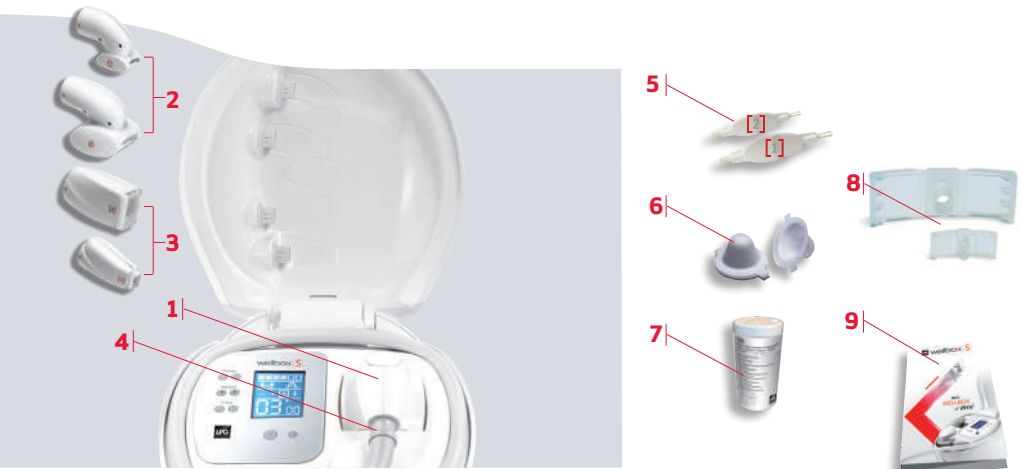
Regular use of Wellbox® [S] can help you feel better; it is advised to not take too long of breaks in its use. Failure to follow the instructions and recommendations for use may not provide the desired results. Do not use the Wellbox® [S] for longer than the recommended time. If your symptoms persist, consult your doctor. Results can vary according to age, lifestyle (sports activity, diet, etc.), and morphology.

Warning:

It is strictly forbidden to modify the device without the authorization of LPG.

PACKAGE CONTENTS


The Wellbox® [S] comes with all of the equipment needed for regular multiple face and body cares.



The package contains:

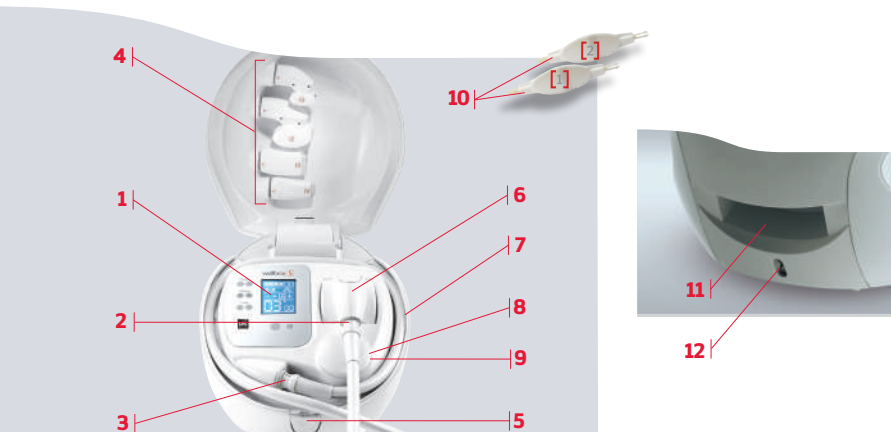
1. One Roll treatment head ③ with motorized rollers.
2. A set of two Roll treatment heads ① ②.
3. A set of two Lift treatment heads [1][2].
4. A connecting hose for the heads.
5. Two disassembly tools for the Lift heads [1][2].
6. Replacement filters.
7. Cleaning, antiseptic disposable wipes.
8. Replacement flaps for Lift heads.
9. This Installation and User Guide.

+ one full power supply

 *Keep the original packaging for your Wellbox® [S] for the entire length of the warranty. Any returns during this period must include the original packaging.*

DESCRIPTION OF THE MACHINE

The Wellbox® [S] is the first at home device developed by LPG® and inspired by its experience in cell stimulation. The machine's body holds the control panel, one Roll treatment head ③ and the connecting hose. The top cover allows some storage space for a set of 4 different treatment heads and closes the machine after use.











1. Control panel.
2. Detachable hose to connect the heads to the machine (see p. 13).
3. Hose connection to the machine.
4. Storage for the set of four heads ① ② and [1][2] two Roll heads and two Lift heads.
5. Cover-opening button.
6. Motorized Roll treatment head ③.
7. Connecting hose storage space.
8. Protection filter access plug.
9. Protection filter, accessible under the access plug (8).
10. Two removal tools for the Lift heads.
11. Carrying handle.
12. Female socket to connect the power supply male jack.

CONTROL PANEL DESCRIPTION

The control panel makes the Wellbox® [S] simple and easy to use. It is comprised of a series of 8 buttons and an LCD screen showing the different parameters to be adjusted before beginning a treatment session. Using the control buttons you may:











1. Turn the machine On or Off.
2. Start, Hold or Stop the treatment.
3. Select the power level of the treatment.
4. Select the treatment program (continuous or rhythmic mode).
5. Set the treatment duration in minutes.

- To turn your machine on or off, press .
- To start, stop, resume or cancel a treatment, press .
- Power : to select the power level, press  or  according to the level chosen from  to .
- Select : to select the treatment program (continuous or rhythmic mode), press  or .

Four programs are offered:

- | | |
|--|---|
|  No rhythm |  Medium rhythm |
|  Low rhythm |  High rhythm |

- Time : press on  or  to select the desired duration (refer to the instructions to determine the adapted duration for the care that you are seeking. In any event, do not exceed the maximum duration of 30 min). During any new use, the device displays 6 minutes  by default.
- On subsequent restarts, the values of the "Power" and "Select" parameters are re-established.
- When changing from the rhythmic program to the continuous program, the power reduces automatically. It remains unchanged when changing from continuous to rhythmic program.
- Moreover, the symbols  and  displayed on the screen, indicate the treatment head(s) compatible with your programmed treatment :
 Roll head  Lift head
- Press  to turn the Wellbox® [S] off.
 If not used for more than 5 minutes, the system automatically goes to "off".



Each pressure of a button is confirmed with a beep.

TREATMENT HEADS DESCRIPTION

The Wellbox® [S] comes with five complete treatment heads. You are thus guaranteed to have, at all times, the most suited solution for the treatment required and for the body area to be treated.

3 Roll heads ① ② ③

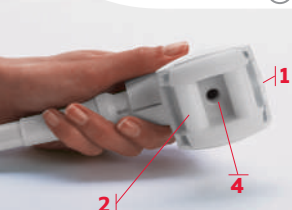
Each **Roll** head includes removable seals.

Roll head ①



1. Removable seals.
2. Removable rollers.
3. Treatment chamber.

Roll head ②



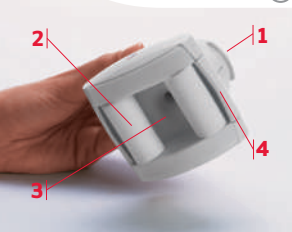
1. Removable seals.
2. Removable rollers.
3. Locking knob.

When the knob is pressed in, the rollers are locked (continuous mode), when it is released , the rollers are free to move in or out (rhythm).

4. Treatment chamber.



Roll head ③



1. Motorized rollers reversal lever indicated with a lit arrow.
2. Motorized rollers.
3. Treatment chamber.
4. Removable seals. (behind the protective parts).



TREATMENT HEADS DESCRIPTION

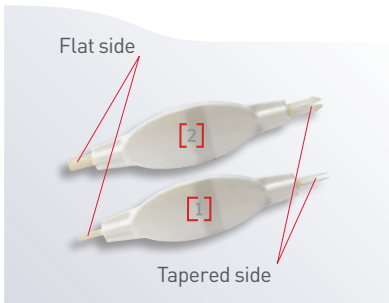
2 *Lift* heads  [1] [2]



Lift head [1]
with removable flaps



Lift head [2]
with removable flaps.



Two specific disassembly tools
i.e. one for each head.

INSTALLATION




Open the device by pressing on the button located in front.




Store the four treatment heads in the locations specifically designed for that purpose. Each head's dedicated storage area is indicated with a pictogram.

To connect the hose to the machine, do as follows:



Insert the hose with the arrow  (in relief) upwards, as indicated in the photo.

 The connecting hose may be joined on either side. To disconnect it, pull carefully. Never turn or force the connecting hose.

Then, you may connect the treatment head of your choice to the hose:



Choose one of the heads and then connect it to the hose by lining up the arrows on the head and hose. Repeat this process whenever you want to change the treatment head.



After use, the hose is easily stored by coiling it in the designed area, as shown in the picture.

To increase the life expectancy of your flexible hose, it is recommended though not to leave it rolled up during a prolonged period.

POWER SUPPLY

The Wellbox® [S] is supplied with a power supply box that contains:

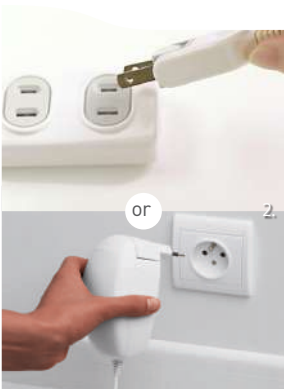
- A main power supply. Input 100-240 VAC, 50/60Hz – Output 24 VDC
- Four power socket adapters

To connect your machine, do as follows:

If the plugs do not correspond to your power outlet, please seek an adapted solution from an electrician.



1. Insert the male jack into the female socket located at the rear of the Wellbox® [S].





2. Connect the power supply to a wall outlet.


















It is prohibited and dangerous to disassemble the power supply or use a power supply other than the one provided with the device.


STARTING UP

 **Before using your Wellbox® [S], we recommend reading the installation instructions.**


- After connecting the power (see page 14), press the  key to turn on the device. The control panel lights up. Before starting the treatment and according to the instructions in this Installation and User Guide, you must select:
 - The intensity (Power)
 - The treatment continuous or rhythmic program (Select)
 - The duration of treatment (Time)

When you use the machine for the first time, all parameters are set at the lowest values:

- Minimum intensity at . Press on  to increase
 - Suction mode on Continuous . Press on  to switch to rhythmic mode  /  /  (low/medium/high).
 - Time at 6' . Press  or  to select the required duration for treatment.
- Select the head to use and then adjust the power settings, continuous or rhythmic program, and duration by referring to the Instructional poster.
 - Press  to start the treatment. If the Roll head  is connected, the rollers are moving forward when the treatment begins. A lit arrow indicates the head's moving direction. Press the trigger to reverse the direction. The lit arrow will also change (see page 11).
 - You can interrupt the treatment at any time and resume when you want by pressing .
 - To close your Wellbox® [S] after use:
 - Connect the Roll head  to the hose.
 - Roll the hose into the tube designed for this purpose (two times around).
 - Place the Roll head  in the location next to the control panel. Store the other heads in their location in the top lid.

 **Your Wellbox® [S] automatically turns off after five minutes of non-use**

MAINTENANCE

 It is important to clean your machine regularly, for hygienic reasons, to keep it in good working order and guarantee the extent of its useful life. Disconnect the machine before any cleansing operation.

Changing the protection filter

Your Wellbox® [S] contains a protective filter. It is recommended that this filter be replaced monthly to ensure good working order of the unit.

To replace the filter:

Disconnect the power from the wall outlet.



Unscrew the cap a quarter-turn to the left, as indicated in the photo, and then pull it towards you.




Remove the used filter by detaching and discarding the cap.



Place on the new filter (only one at a time) by folding the two pins and placing the cap back on.

ROLL HEADS  ① ② ③ MAINTENANCE

 For reasons of hygiene, the treatment heads must be cleaned regularly before and after every use, with the heads disconnected, using the supplied wipes or wipes soaked with an antiseptic, bactericidal and fungicidal solution.

To clean the **Roll** heads  ① ②

1. Hold the head by the roller side.
Remove the rollers by pushing them out.
2. Remove the seal from treatment chamber.
3. Carefully clean the treatment chamber, the seal and the rollers with a wipe.
4. Put the seal back in place.
5. Push the rollers back in until you hear a "click".




To clean the **Roll** head  ③

1. Holding the head in one hand, unclip the protective parts from each of the rollers and clean them using a wipe.
2. Remove the two seals by delicately removing them from their groove and then clean them carefully using a wipe.
3. Clean the treatment chamber and the rollers with a wipe.
4. Clip the protective parts to the forked seals and place both parts into the head. Apply slight pressure to the grooves to put everything into place.

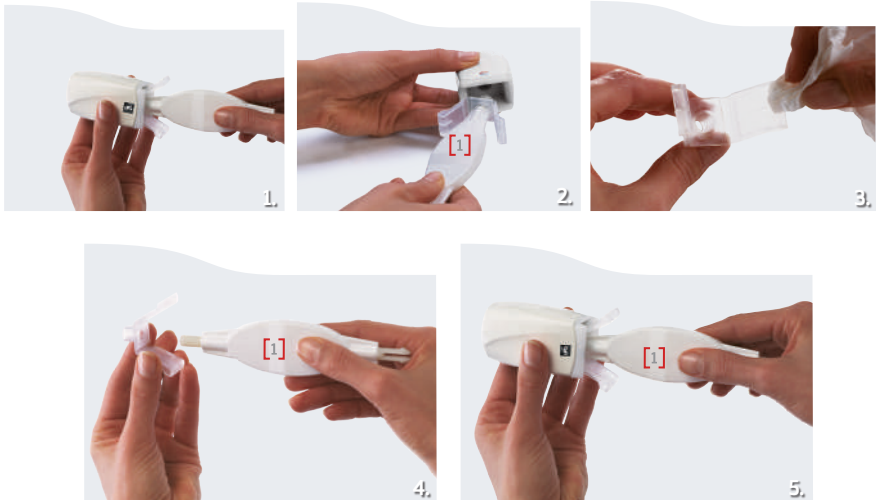


LIFT HEADS [1] [2] MAINTENANCE


 For reasons of hygiene, the treatment heads must be cleaned regularly before and after every use, with the heads disconnected, using the supplied wipes or wipes soaked with an antiseptic, bactericidal and fungicidal solution.

To clean the *Lift* head  [1] [2] :

1. Hold the Lift head [1] or [2]. Pick up the disassembly tool [1] or [2], specific for each head and insert it, on its tapered side, in the removable flap area until you hear a "click".
2. Pull the tool out; the flap will come out as well.
3. Dismount the flap from the tool and clean it carefully with a disposable antiseptic wipe.
4. Hold the tool on its flat sides and mount the flap back on the tool.
5. Insert both in the treatment head until the bottom of the head is reached.



WHAT TO DO IF YOU HAVE A PROBLEM?

 **First make sure that you have clearly followed the instructions for installation and use beforehand (see pages 5, 6 and 7).**

If your machine is not functioning normally, before calling the LPG® Customer Service, it is advised that you perform the following controls:

- Have the precautions for usage been followed?
- Is the machine plugged to the power supply?
- Does the attachment plug correspond to your country's specific wall socket?
- Has the on/off button been pushed in?
- Has the Wellbox® [S] not been used for five minutes?
- Is the display panel on?
- Is the filter clean and correctly mounted?
- Is the hose obstructed? Is it properly connected?
- Is the treatment head properly connected to the connecting hose?
- Are the treatment heads' components (seals, rollers, flaps) correctly mounted, clean and moveable?
- Is the control button for the motorized Roll head ③ easy to operate without effort?
- For safety reasons, do not disassemble the power supply or the device. Otherwise, the warranty will be voided.

After these controls have been completed and if the problem continues, please contact LPG® Customer Service or an authorized distributor, indicating the device's serial number that appears on the barcode label at the bottom of the device (ex. MM21 51571234) and its operating time in hours (see page 4).

- www.wellbox.com
- For all requests for information or written complaints:
LPG® Customer Service phone: 00800 699 355 269
(toll-free in Europe only or +33 (0)4 75 78 68 99)

TECHNICAL SPECIFICATIONS










Size L x l x h..... 350 x 300 x 250 mm
 Net weight.....7,5 kg / 16,5 lbs
 Power consumption..... 70 Watts
 Class 3 device, maximum operating time per session: 30 minutes.


Identification label



Type identification label subject to change to reflect changes to the device and the Wellbox® [S]'s type. The label at the bottom of your Wellbox® [S] is the approved version.

Description of symbols

	Alternate current
	Continuous current
	Warning: refer to the additional documentation
	Standby, moving from standby mode to full power
	Notice
	Dangerous voltage
	Refer to the additional documentation
	Use only inside a building
	This icon indicates that the unit was sold after August 13, 2005. In conformity with the 2002/96/CE electronic waste directive, your device includes components that cannot be thrown away with standard household waste but must be disposed of by means of recycling. At the end of the service life of your device, for proper recycling, return the device to your supplier or to a designated collection point. By doing so, you help the environment by contributing to the conservation of natural resources and the protection of human health.

 The manufacturer reserves the right to change the technical specifications of the device.

Read this Installation and User Guide carefully and keep it.